



Customer Service Representative

Bobcat of Richmond, a division of Winchester Equipment Co., is a growing company specializing in the sale, rental, and service of top-of-the-line construction equipment. We are seeking a full-time Customer Service Representative (CSR) to join our team. As the primary point of contact for customer account management, you will build lasting relationships, improve customer experiences, and drive aftermarket business growth. Responsibilities include expanding existing accounts, identifying new opportunities, ensuring timely product and service delivery, and tracking interactions using Badger and call sheets.

Candidates must follow company and OSHA safety procedures and be able to lift/move up to 75 pounds.

If you are a customer service-oriented professional seeking an exciting opportunity in a dynamic work environment, we encourage you to apply! We offer competitive compensation along with a comprehensive benefits package, including health, dental, and life insurance, a 401(k)-retirement savings plan with company match, a profit-sharing plan, PTO/paid holidays, a boot allowance, and ongoing training and development opportunities.

JOIN OUR TEAM!

Please complete an online application with resume directly by clicking to the following button:

[APPLY HERE](#)

Ashland, VA

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