



SERVICE MANAGER

Bobcat of Richmond, a division of Winchester Equipment Co., selling, renting and servicing top-of-the-line construction equipment, has an immediate opening for a Service Manager

Our ideal candidate will:

- **Oversee the day-to-day operations of the Service Department**
- **Manage and support a team of skilled technicians**
- **Coordinate with customers to schedule and ensure timely service**
- **Address and resolve customer inquiries and issues with professionalism**
- **Provide technical guidance and support to the team as needed**
- **Maintain and optimize workflows to ensure efficiency**

Requirements:

- **Proven experience managing a Service Department or leading a team**
- **Strong organizational and problem-solving skills, with the ability to prioritize tasks effectively**
- **Excellent customer service and communication skills**
- **Proficiency in computer systems and service management software**
- **Ability to thrive under pressure and meet deadlines**
- **Experience in the equipment industry is a plus**
- **Bilingual capabilities in Spanish is highly preferred**
- **Should be able to lift up to 75 lbs**
- **High school diploma or equivalent required**

We offer competitive wages and a comprehensive benefits package including Health, Dental and Life Insurance, 401(k) Retirement Savings Plan w/Company Match, Profit Sharing Plan, PTO/Paid Holidays, Boot Allowance, Training & Development

JOIN OUR TEAM!

Please complete an online application with resume directly by clicking on the following button:

[APPLY HERE>>](#)

Ashland, VA

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